

From: [Licensing East Division Kent](#)
To: [DDC Licensing](#)
Subject: RE: EXTERNAL - FW: Tables and Chairs - The Waiting Room
Date: 11 April 2022 07:03:17
Attachments: 

Katy

The police will accept the steps that the Waiting room will take, to mitigate any issues resulting from the use of glassware

Regards

Paul

From: DDC Licensing <licensing@DOVER.gov.uk>

Sent: 07 April 2022 16:10

To: 

 - FW: Tables and Chairs - The Waiting Room

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Please see below response from the applicant.

Regards

Katy



Katy Sharp

Licensing Technical Support Officer

Dover District Council

Council Offices, White Cliffs Business Park,

Whitfield, Dover CT16 3PJ

Tel: 01304 872295

Email: licensing@dover.gov.uk

Web: <http://dover.gov.uk/>



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Subject: RE: Tables and Chairs

Hello Katy

Thank you for the email which of course make sense.

We also do not want to see or be the cause of broken glass which can cause injury or harm and also create litter. We will have process and technology in place to ensure we do not allow this.

We are operating table service and therefore patrons will be seated while drinks are brought to their table. The waiting staff will then be on half hour watch and walk rounds to collect empties and assist with further orders.

Furthermore, all of the tables will be visible through the opened doors and also visible on CCTV so that we can monitor the tables and be sure to collect the glass/waste from the tables immediately. The site is small and therefore it is possible for regular walk arounds and for the seating to always be monitored.

Part of the daily routines involves a site walk around. First thing in the morning and last thing at night. A walk around of the site will be made so that litter, glassware, cutlery etc that may have been missed will be collected and taken away. As we open at 06:30am we can check this before the majority of other people are up and about and we shall also check at 10:30pm each night.

The glassware selected is aimed to be sturdy and robust to try to prevent the elements (wind) from carrying the glassware accidentally onto the pavement.

The tables and chairs will have barriers around them creating a separated and safer place for clients to sit within and also protect the glassware from the elements,. It will also act as safety net for the potential of other passers-by and blind people who may have cains or a dogs.

We do therefore require the use of glassware as we believe it is better for the environment and is less likely to cause litter as empty plastic can easily be blown away in an instant without knowing or knowing where it blew to. We also believe it creates a better identity and will attract clients who are a like minded in wanting to ensure the surroundings are maintained.

Kind Regards,

Nick

Nicholas Waite Msc Bsc

Managing Director

www.malcolmwaite.com

[REDACTED]



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From: Katy Sharp <Katy.Sharp@DOVER.GOV.UK>

Sent: 07 April 2022 14:02

To: Nick Waite [REDACTED]

Subject: RE: Tables and Chairs

Please see response below from police

Reason for this request from the police

The police ask the applicant to explain how they are going to promote the licensing objectives

1. **Prevention of Crime & Disorder**
2. **Public Safety**
3. **Prevention of Public nuisance**
4. **The protection of children from harm**

Without any explanation from the applicant on how they are going to promote the licensing objectives The police have requested the relevant conditions to assist in the promotion of the Licensing objectives

As stated empty glassware could be used as weapons and if left unattended could fall from the table, dropped and broken leading to injury to persons, children and /or guide dogs. This has been a recommendation from the RNIB for many years where Blind people use open public spaces such as the Cattle Market.

If not re-usable plastic, then perhaps you could use compostable containers displaying your corporate branding i.e. Name. Logo. This would reflect your corporate image, creating a premium environment and be kind to the environment.

Whilst the applicant intends to use the designated area for tables and chairs Drinks will still leave the area and be consumed within the plaza (Cattle Market) so the risk from injury will increase further afield than their designated area.



Katy Sharp

Licensing Technical Support Officer

Dover District Council

Council Offices, White Cliffs Business Park,
Whitfield, Dover CT16 3PJ

Tel: 01304 872295

Email: licensing@dover.gov.uk

Web: <http://dover.gov.uk/>

From: DDC Licensing <licensing@DOVER.gov.uk>

Sent: 06 April 2022 11:20

To: Nick Waite <nick@malcolmwaite.com>

Subject: Tables and Chairs

Good morning

The police have requested the following conditions;

1. If not secured firmly to the floor. All table and chairs are to be removed and placed in a secure compound at the end of each day's trading. This will ensure that they are not stolen or used as weapons.

We shall either secure to floor, or, remove each day.

3. All tables and chairs are to remain within the designated, clearly marked area and not allowed to encroach on to the public footway

Agreed

4. Staff are to supervise the outside area at all times. All tables and chairs are to be cleared and cleansed as soon as possible. Staff are requested to comply with Coronavirus guidance at all times.

Agreed

5. All glass wear used outside will be either re-useable plastic or in compostable containers Not Glass. (reason empty glasses could be used as weapons, be a danger to persons or animals if broken)

Can we ask why they have requested plastic glasses? This does not fit our corporate identity as we are creating a premium environment and glass will be used to serve drinks. Not a weatherspoons.